Electronic Acknowledgement Receipt		
EFS ID:	4214504	
Application Number:	10767392	
International Application Number:		
Confirmation Number:	4759	
Title of Invention:	Predictive, intelligent routing of calls to users	
First Named Inventor/Applicant Name:	Vinodh Francis Pushparaj	
Customer Number:	20575	
Filer:	Timothy E. Murphy/Kris Roche	
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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		2705-319d_20081031121902. pdf	1239577	ves	19
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Multipart Description/PDF files in .zip description			
Document Description	Start	End	
Miscellaneous Incoming Letter	1	1	
Amendment/Req. Reconsideration-After Non-Final Reject	2	2	
Claims	3	9	
Applicant Arguments/Remarks Made in an Amendment	10	19	

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DD/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the filling Receipt. In due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.